

Division of Child Support Services Now Accepting Payments by Credit and Debit Cards

Delaware's Division of Child Support Services (DCSS) began accepting payments by credit and debit cards through iPayOnline on Dec. 1, 2018. The iPayOnline service allows employers and individuals to schedule and make child support payments securely over the internet using their bank account, credit card or debit card.

Users will be able to schedule one-time or recurring payments, keep track of pending payments, as well as be able to view their payment history and print account records.



Division of Child
Support Services
Director Ted Mermigos

Payments made through iPay Online using a bank account are free. For service users choosing to make payments from a credit or debit card, there is a convenience fee of \$3, plus 3 percent of the payment amount. During fiscal year 2018, the division collected \$86 million in child support payments on

80,000 cases.

“We are pleased to continue offering additional ways for individuals and employers to make child support payments in Delaware,” said Ted Mermigos, Director of the Division of Child Support Services. “We hope to ease the burden of those paying child support by providing more options.”

For those looking to use the iPayOnline system to make payments, first time users will need to register [online](#).

Those with questions about child support or questions related to iPayOnline can call and speak to a Child Support Specialist, Monday through Friday between 8 a.m. and 4 p.m. In New Castle County, call (302) 577-7171; in Kent County, call (302) 739-8299; and in Sussex County, call (302) 867-5386.

DCSS’s Automated Assistance Line is also available 24/7 with information in both English and Spanish. Customers will need their case number when they call.

To learn more, visit DCSS’s [website](#).